



















Checked baggage allowance policy

| | | | Economy Class | | | | | Business Class | | | | First Class | | The Residence | |
|---|-----------|---|--|---|---|---|---|---|---------|------|------------|---|------------|---|--|
| | | | Deal | Saver | Classic | Flex | Guest Seat | Saver | Classic | Flex | Guest Seat | First | Guest Seat | | |
| Baggage policy to all destinations except for below: | | |  |  |  |  |  | | | | | | | | |
| UAE | to / from | Kuwait & Bahrain |  | | | | | | | | | | | | |
| Africa ¹ | to | All other destinations |  | | | | |  | | | |  | |  | |
| GCC ² , Lebanon & Jordan | to | Africa ¹ | | | | | | | | | | | | | |
| Australia | to / from | Lebanon | | | | | | | | | | | | | |
| GCC ² | to | Bangladesh, Indonesia & Philippines | | | | | | | | | | | | | |
| India, Pakistan, Australia, China, Japan, Korea & Hong Kong | to | Africa ¹ | | | | | | | | | | | | | |
| GCC ² | to | Indian Subcontinent ³ (excluding Bangladesh) | | | | | | | | | | | | | |
| Indian Subcontinent ³ | to | GCC ² | | | | | | | | | | | | | |
| Australia | to | Europe ⁴ |  |  |  |  |  | | | | | | | | |
| Asia ⁵ | to | Europe & GCC ² | | | | | | | | | | | | | |
| India & Pakistan | to | Australia | | | | | | | | | | | | | |
| Italy | to | China | | | | | | | | | | | | | |
| Philippines, India, Pakistan & Bangladesh | to / from | Europe ⁴ | | | | | | | | | | | | | |
| To / from USA & Canada | | |  | | | | |  | | | |  | | | |

| Region | Countries |
|-----------------------|--|
| 1 Africa | Kenya, Nigeria, Seychelles, South Africa, Uganda, Tanzania, Egypt, Sudan, Morocco |
| 2 GCC | UAE, Bahrain, Kuwait, Oman, Saudi Arabia |
| 3 Indian Subcontinent | India, Maldives, Nepal, Pakistan, Sri Lanka, Bangladesh |
| 4 Europe | Azerbaijan, Belarus, Belgium, France, Germany, Greece, Ireland, Italy, Netherlands, Russia, Serbia, Spain, Switzerland, Turkey, United Kingdom |
| 5 Asia | China, Hong Kong, Indonesia, Japan, Malaysia, Philippines, Singapore, South Korea, Thailand, Vietnam, Kazakhstan |

Any single piece of baggage must not exceed 32kg. This applies to all baggage, including pre-purchased additional baggage. Baggage that exceeds the limits and dimensions, such as sporting equipment, will be subject to applicable fees and surcharges.

Maximum weight and dimensions

To/from US & Canada: 158cm (50x70x38)
To/from all other destinations: 207cm (45x72x90)

Baggage for infants

To/from USA and Canada: 1 bag (up to 23kg)
To/from all other destinations: up to 10kg